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## **Quality Policy**

Energy Efficient Solutions Group provides and installs energy efficient solutions including LED lighting/Solar Photovoltaic solutions available to all sectors across the UK. The EESG quality Policy applies to all operations both at the office and on transient work sites.

Our Quality Policy is defined and strongly driven by the following management principles:

- Build a mutually profitable relationship with our customer, ensuring their longterm success through the understanding of their needs
- Achieve our commitments for quality, cost, and schedule
- Drive continual improvement and innovation based upon efficient business processes, best practices, and customer satisfaction
- Develop staff competencies, accountability and empowerment through development initiatives and strong management involvement including commitment to provide employment for all

The Directors, Management and Staff are responsible for Quality Control through the Quality Management System seeking improvement by constant review, with suppliers and sub-contractors being encouraged to co-operate. EESG is committed to achieving customer satisfaction by the use of quality procedures which will be operated to meet or exceed the requirements of ISO 9001.

Signed

CEO

Date

09/08/2024

Version 2

Version	Date	Revision
1	11/04/2022	First Version
2	09/08/2024	Review and Approved